

Notice of changes to Punktum dk's terms and conditions for the right of use of a .dk domain name

March 2026

Hi [name],

User ID

On 1 July 2026, Punktum dk will update its terms and conditions for the right of use of a .dk domain name (also referred to as registrant terms), partly as a result of Punktum dk's decision to change its administration model and increase its efforts for internet security. The update includes, among other things, changes in relation to Punktum dk's transition to registrar-management and the registration period for .dk domain names.

You can read the updated registrant terms here [LINK]. They are also attached to this email.

Transition to registrar-management

From 1 July 2026, Punktum dk will change the way we handle .dk domain names. This means that all new registrations can only be made with a registrar who handles .dk domain names. A registrar is where you typically have your website hosted and other solutions.

The changes in connection with the transition to registrar-management will take place gradually.

- From 1 July 2026, you can only register new .dk domain names with registrar-management. Existing domain names that are registrar-managed cannot be transferred to registrant-managed from this date.
- From 1 July 2028, all registrants' .dk domain names must be handled by a registrar, so the registrants who have been handled through Punktum dk are transferred to a registrar.

You can read more about registrar management on our website:

<https://punktum.dk/en/articles/registrar-managed-dk-domain>

The most significant changes as of 1 July 2026 in Punktum dk's registrant terms are:

○ 1-year registration periode

From 1 July 2026, it is no longer possible to register or extend .dk domain names for a multi-year period. Existing .dk domain names can only be renewed for 1 year, and the renewal can take place no earlier than 2 months before the end of the existing registration period. If you have already paid for a multi-year period for a .dk domain name, your agreement will not change until it expires.

- **Shortened deadline for data and ID verification in case of aggravated circumstances**

From 1 July 2026, the deadline will be significantly shortened to 10 days (from the current 30 days) for a registrant to carry out data and ID verification, if aggravating circumstances warrant it. Aggravated circumstances may exist in cases of suspected abuse of a .dk domain name, including reasonable suspicion that the registrant's identity and contact information are incorrect.

The requirement for the shortened deadline will follow the revised Executive Order on the Internet Domain .dk, which the Agency for Digital Government is expected to issue shortly.

- **Implementation of a "trusted flagger" scheme**

From 1 July 2026, Punktum dk will be able to suspend a .dk domain name in accordance with its registrant terms on the basis of a specific report from a "trusted flagger" recognized by Punktum dk, cf. new section 9.5 of the terms.

Notice and possibility of termination before entry into force

Please note that in connection with this notice of significant changes to Punktum dk's registrant terms, you have the option of terminating your agreement with Punktum dk on the right of use of a .dk domain name (the registrant terms) at any time, and before the changes take effect. Reference is made to section 12 and clause 7.3 of Punktum dk's current registrant terms.

Please note that if you terminate your agreement with Punktum dk, your domain name(s) will be suspended on the date of termination or at the end of any prepaid registration period.

If you wish to terminate the right of use of your .dk domain name, this must be done via our self-service solution. You can find the instructions here: <https://punktum.dk/en/faq/how-do-i-cancel-a-domain-name>

e-Boks

We have chosen to send you our changes to the terms and conditions via e-Boks in order to have the safest communication channel to our customers. That way, you can be sure that it is not a scam. And important information from Punktum dk does not risk ending up as spam.

We have chosen to use e-Boks when we send out information about our changes to the terms and conditions. You can also choose to receive invoices from us via e-Boks.

You also have the option to choose other delivery formats (e.g. e-mail). You can set this in our self-service. <https://self-service.punktum.dk/>

The receipt messages you normally receive from Self Service will continue via email.

